Woodley Church of England (Controlled) Primary School



Social Networking Guidance and Policy

Responsibility of: Teaching and Learning Committee

Type of Policy: Good Practice

Reviewed: December 2019

Date of Review: December 2020

Chair of Governors:

Head Teacher:

Guidance to be read in conjunction with Policy

The school is aware and acknowledges that increasing numbers of adults and children are using social networking sites. The ones with the widest use for Primary School children are currently: Tic-Tok, Instagram, Snapchat, Xbox/PS4 Live, Whatsapp.

The widespread availability and use of social networking applications bring opportunities to understand, engage and communicate with audiences in new ways. It is important that we are able to use these technologies and services effectively and flexibly. However, it is also important to ensure that we balance this with our reputation.

This guidance and attaching policy is to protect staff and advise school leadership on how to deal with potential inappropriate use of social networking sites. It is important to remember that our use of social networking applications has implications for our duty to safeguard children, young people and vulnerable adults.

The requirements in this document aim to provide this balance to support innovation whilst providing a framework of good practice.

Scope

This guidance and the following policy covers the use of social networking applications by all school stakeholders, including, employees, Governors and pupils. These groups are referred to collectively as 'school representatives' for brevity

Social Networking

Facebook is targeted at older teenagers and adults. They have a "no under 13" registration policy and recommend parental guidance for 13 to 16 year olds.

The following are extracts from Facebook privacy policy:

"If you are under age 13, please do not attempt to register for Facebook or provide any personal information about yourself to us. If we learn that we have collected personal information from a child under age 13, we will delete that information as quickly as possible. If you believe that we might have any information from a child under age 13, please contact us"

"We strongly recommend that minors 13 years of age or older ask their parents for permission before sending any information about themselves to anyone over the Internet and we encourage parents to teach their children about safe internet use practices.

Materials to help parents talk to their children about safe internet use can be found on this help page"

TikTok recommend 13 but do not appear to have a policy of debarring younger pupils. There are many primary age pupils active on TikTok

This guidance is to advise and protect staff from accusations of improper relationships with pupils:

The requirements of the policy apply to all uses of social networking applications which are used for any school related purpose and regardless of whether the School representatives

are contributing in an official capacity to social networking applications provided by external organisations.

Social networking applications include, but are not limited to:

- Blogs, for example Blogger
- Online discussion forums, such as mumsnet.com
- Collaborative spaces, such as Facebook, Instagram
- Media sharing services, for example YouTube, TikTok
- 'Micro-blogging' applications, for example Twitter

All school representatives should bear in mind that information they share through social networking applications, even if they are on private spaces, are still subject to copyright, data protection and Freedom of Information legislation, the Safeguarding Vulnerable Groups Act 2006 and other legislation. They must also operate in line with the School's Equality and Diversity Policy.

Child protection guidance

If the head teacher receives a disclosure that an adult employed by the school is using a social networking site in an inappropriate manner as detailed above they should:

Record the disclosure in line with their child protection policy

Schools must refer the matter to the Head Teacher who will investigate via Wokingham Police Child Protection Team. If the disclosure has come from a parent, take normal steps to calm the parent and explain processes.

If disclosure comes from a member of staff, try to maintain confidentiality

The Head Teacher will advise whether the member of staff should be suspended pending investigation after contact with the police. It is not recommended that action is taken until advice has been given.

If disclosure is from a child, follow your normal process in your child protection policy until the police investigation has been carried out

Cyber Bullying

By adopting the recommended no use of social networking sites on school premises, Woodley CE Primary School protects themselves from accusations of complicity in any cyber bullying through the provision of access. Access to Social Media sites through the school's internet are barred.

Parents should be clearly aware of the school's policy of access to social; networking sites. Where a disclosure of bullying is made, schools now have the duty to investigate and protect, even where the bullying originates outside the school.

This can be a complex area, and these examples might help:

A child is receiving taunts on Facebook and text from an ex pupil who moved three months ago: This is not a school responsibility, though the school might contact the new school to broker a resolution.

A child is receiving taunts from peers. It is all at weekends using Whatsapp and TikTok. The pupils are in the school: The school has a duty of care to investigate and work with the families, as they attend the school.

A child is receiving taunts from peers. It is all at weekends using Facebook. The pupils are in Y5: This is the tricky one. The school has a duty of care to investigate and work with the families, as they attend the school. However, they are also fully within their rights to warn all the parents (including the victim) that they are condoning the use of Facebook outside the terms and conditions of the site and that they are expected to ensure that use of the site stops. At any further referral to the school the school could legitimately say that the victims and perpetrators had failed to follow the school's recommendation. They could then deal with residual bullying in the school, but refuse to deal with the social networking issues.

Once disclosure is made, investigation will have to involve the families. This should be dealt with under the school's adopted anti-bullying policy.

If parent / carers refuse to engage and bullying continues, it can be referred to the police as harassment

The Policy

It is important to remember that our use of social networking applications has implications for our duty to safeguard children, young people and vulnerable adults.

The purpose of this policy is to ensure:

- That the school is not exposed to legal risks
- That the reputation of the school is not adversely affected
- That our users are able to clearly distinguish where information provided via social networking applications is legitimately representative of the school.

School representatives must adhere to the following Terms of Use. The Terms of Use below apply to all uses of social networking applications by all school representatives. This includes, but is not limited to, public facing applications such as open discussion forums and internally-facing uses such as project blogs regardless of whether they are hosted on school network or not.

Where applications allow the posting of messages online, users must be mindful that the right to freedom of expression attaches only to lawful conduct. Woodley CE Primary School expects that users of social networking applications will always exercise the right of freedom of expression with due consideration for the rights of others and strictly in accordance with these Terms of Use.

Terms of Use

Social Networking applications

- Must not be used to publish any content which may result in actions for defamation, discrimination, breaches of copyright, data protection or other claim for damages. This includes but is not limited to material of an illegal, sexual or offensive nature that may bring the school into disrepute.
- Must not use the school name for the promotion of personal financial interests, commercial ventures or personal campaigns
- · Must not be used in an abusive or hateful manner
- Must not be used for actions that would put school representatives in breach of school codes of conduct or policies relating to staff.
- Must not breach the school's misconduct, equal opportunities or bullying and harassment policies
- Must not be used to discuss or advise any matters relating to school matters, staff, pupils
 or parents
- No staff member should have a pupil or former pupil under the age of 16 as a 'friend' to share information with

- Employees should not identify themselves as a representative of the school
- Staff should be aware that if their out-of-work activity causes potential embarrassment for the employer or detrimentally effects the employer's reputation then the employer is entitled to take disciplinary action.

School Representatives must abide by the following policy when using social networking sites.

- Use of social networking applications in work time for personal use only is not permitted, unless permission has been given by the Head teacher.
- All proposals for using social networking applications as part of a school service (whether they are hosted by the school or by a third party) must be approved by the Head teacher first.
- Use of social networking applications which are not related to any school services (for example, contributing to a wiki/forum provided by a professional association) does not need to be approved by the Head teacher. However, school representatives must still operate in line with the requirements set out within the policy
- It is only permitted to interact with pupils within the school where there are legitimate family and friendship links. However, it would not be appropriate to network during the working day on school equipment
- No member of staff should interact with any pupil in the school on social networking sites. Communication with pupils should only happen within the safe environment of our learning platform (Eschools)
- No member of staff should interact with any ex-pupil in the school on social networking sites who is under the age of 16
- This means that no member of the school staff should request access to a pupil's
 area on the social networking site. Neither should they permit the pupil access to the
 staff members' area e.g. by accepting them as a friend.
- It is illegal for an adult to network, giving their age and status as a child
- If you have any evidence of pupils or adults using social networking sites in the working day, please contact the named Child Protection or E-Safety Officer in school

Guidance/protection for Pupils on using social networking

- No pupil under 13 should be accessing social networking sites. This is the guidance from many social network providers. There is a mechanism on Facebook where pupils can be reported via the Help screen; at the time of time of writing this policy
- The direct link for this is: https://en-gb.facebook.com/help/263149623790594/
- The school has a duty and moral responsibility to report these users to the website.
- No pupil may access social networking sites during the school working day

- No pupil should attempt to join a staff member's areas on networking sites. If pupils attempt to do this, the member of staff is to inform the Head teacher. Parents will be informed if this happens
- No school computers are to be used to access social networking sites at any time of day.
- Any attempts to breach firewalls will result in a ban from using school ICT equipment other than with close supervision
- Please report any improper contact or cyber bullying to you tutor / class teacher in confidence as soon as it happens.
- We have a zero tolerance to cyber bullying (See Anti-Bullying Policy)

This guidance can also apply to text and mobile phone cyber bullying

Violation of this policy will be considered as gross misconduct and can result in disciplinary action being taken against the employee up to and including termination of employment

Declaration and Agreement to Policy Terms

I can confirm that I have read the guidance in association with the policy above and declare that I will abide by the terms and conditions of use of social networking sites whilst I have an association with Woodley CE Primary School.

I understand the implications of following statement should I breach the conditions of this policy.

"Violation of this policy will be considered as gross misconduct and can result in disciplinary action being taken against the employee up to and including termination of employment"

NAME

POSITION

SIGN

DATE

Please retain one copy of the declaration for your own records along with the Guidance and Policy.

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